

Top 10 Tips for z/OS Network Performance Monitoring with OMEGAMON

Ernie Gilman IBM

August 10, 2011: 1:30 PM-2:30 PM Session 9917

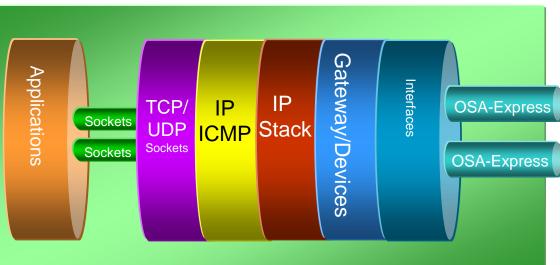
Agenda

- Overview of OMEGAMON for Mainframe Networks
- FP3 and z/OS 1.12
- 1. OSA Express and Interface status and utilization
- 2. Show all IP Stacks in one view
- 3. TCP/IP Connection backlog and rejections
- 4. High TCP/IP Connection Rates
- 5. High TCP/IP Connection response times
- 6. Zombie Connections
- 7. Single Application Focused Network Monitor
- 8. TN3270 Response time analysis
- 9. FTP Logon and transfer failures
- **10.EE** and HPR performance issues



- This presentation will highlight best practices from customers who use OMEGAMON XE for Mainframe Network to monitor their z/OS Networking environment.
- Some of these best practices will include hundreds of new metrics that came in with OMEGAMON MFN FP3 and new interface details from IBM Communications Server for z/OS 1.12
- I created a custom Navigator view to highlight the best practices discusses in this presentation



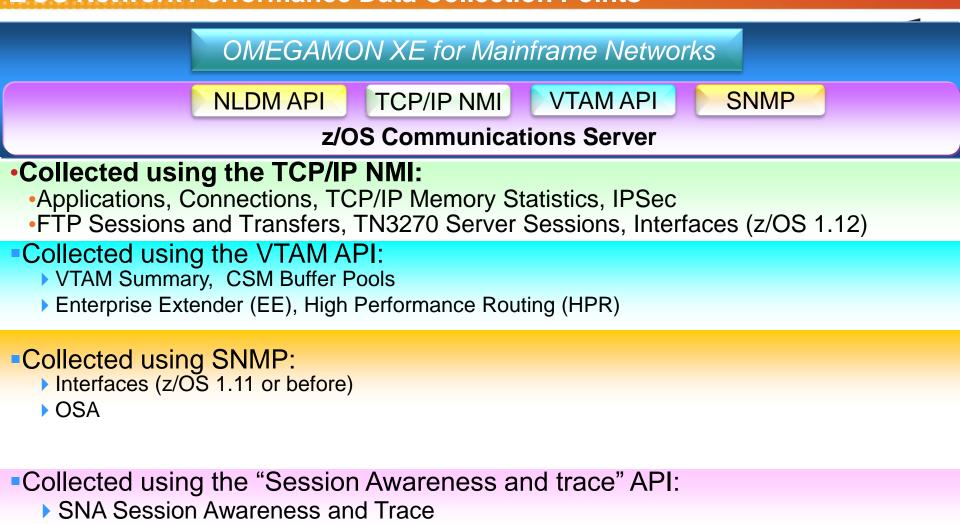




- IBM OMEGAMON XE for Mainframe Networks V4R2
 - Performance monitoring
 - FP3 added hundreds of new metrics, see slide at the end for details
- IBM NetView for z/OS V6R1
 - TEP Feeds
 - DVIPA Extensive monitoring
 - TCP/IP Connection awareness
 - Inactive Connections with termination code
 - Real Time Packet and OSA Traces with on the fly analysis



z/OS Network Performance Data Collection Points



✓ Move from SNMP and NETSTAT COMMANDS to the NMI API

✓ Less overhead

✓ Scalable



Common user interface

- Manage z/OS system and distributed resources single user interface.
- Displays real time and historical ,and alerts at the same time
- All customization and admin through the same interface
- Define thresholds and generate events

Out of the box Best Practices

- Workspaces
- Situations Problem Signatures and Expert Advice (ALERTS)
- Create your own views and situations
 - To match responsibility and skill level

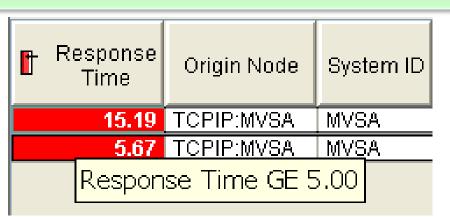
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Tivoli Enterprise Portal Situations and Thresholds

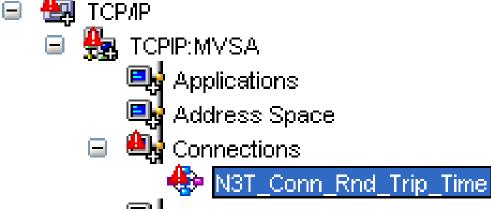
View Thresholds TIP

- •Highlight metrics in a table you are viewing
- •Will bring out hidden problems
- Help collate metrics to probable cause of problem



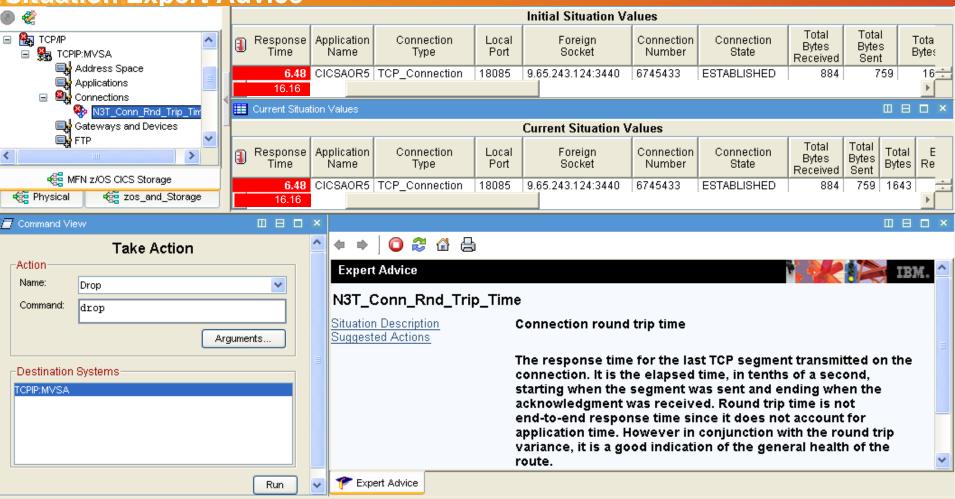








Situation Expert Advice



- Initial Situation Values:
- •Current Situation Values:
- •Expert Advice:
- Take Action:
- •Reflex Automation:
- •Event Forwarding:

Captures metrics at timed triggers Compare current metrics with initial metrics Provides suggested actions Issue commands from TEP Automatically issue commands Can forwards alerts to OMNIBUS



OSA-Express and Interfaces

- Interface Status
 - (Enhancement with z/OS 1.12)
- Situation on OSA Interface Status.
- Alert of OSA Interface down.
- Check Microcode level
- Adjust MTU size to reduce fragmentation
- zEnterprise Monitor new OSA types
- Put all OSA and interfaces on one workspace

Out of Box Expert Advice

Interfaces

- Device Inactive
- High bandwidth Utilization
- No traffic
- QDIO is Accelerating Bytes
- Max Staging queue depth
- DLC Read deferrals
- DLC Read Exhausted

<u>Out of Box Expert Advice</u> OSA Express

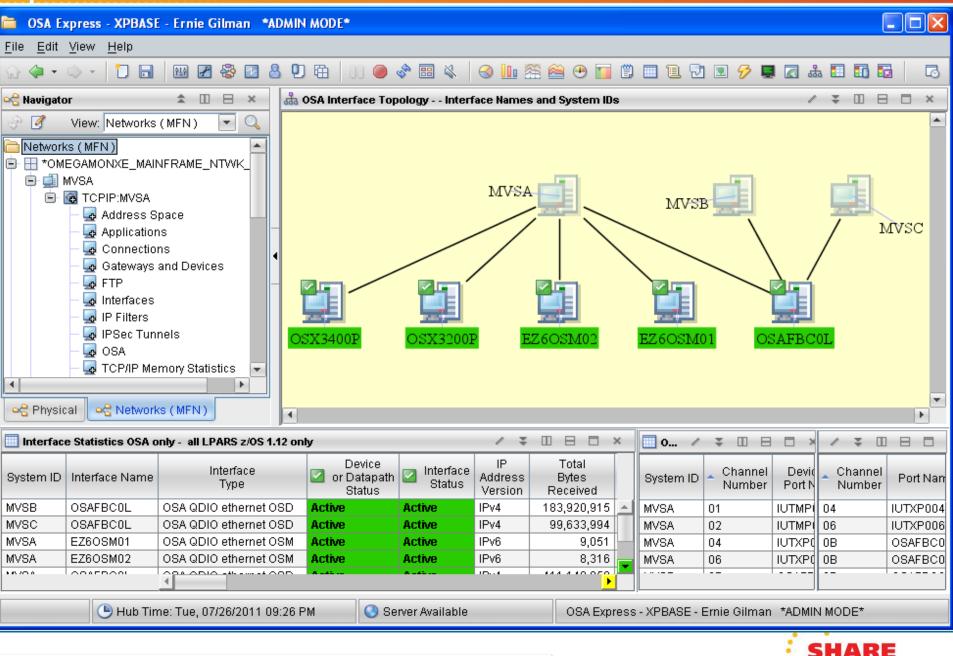
- High BUS Utilization
- Channel utilization
- Missed packets
- Not Stored Frames



Next a customized OSA WORKSPACE



Tip#1 Put all OSA and Interfaces Cross LPAR View



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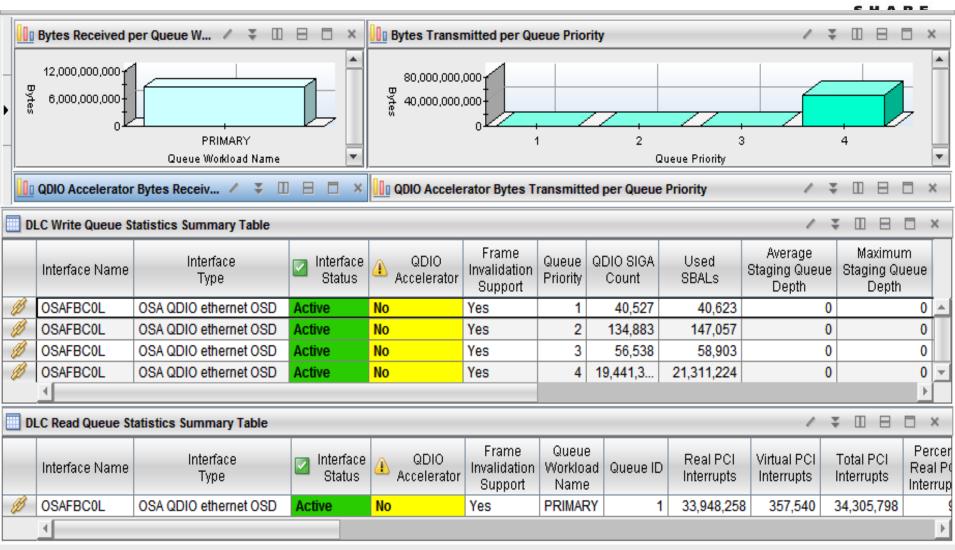
Page 10

Next, DLC Queuing Details

Channel DLC Read/Write Workload Queue Priorities

Tuning OSA Interfaces is now simpler with z/OS 1.12

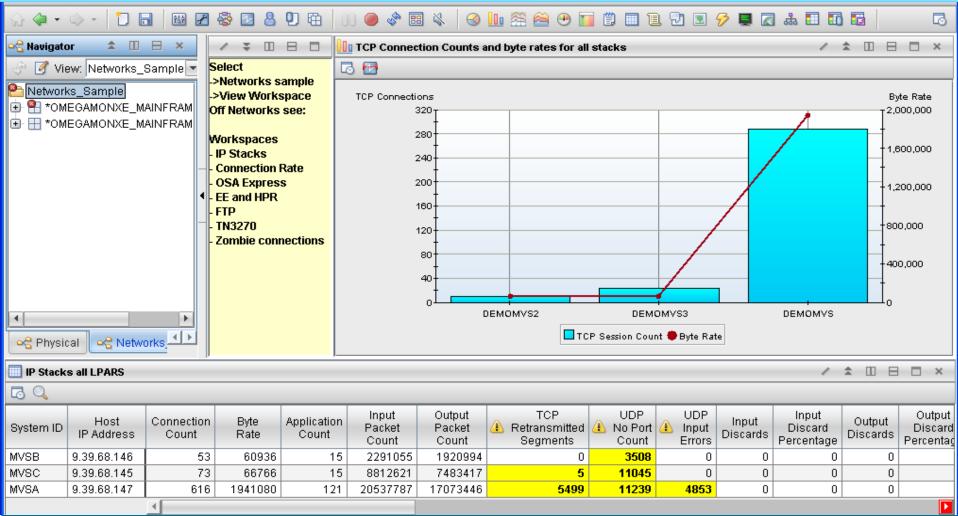






Next, Monitoring Multiple IP Stacks

Tip#2 Put all IP Stacks for all LPARs in one view



- Create Cross LPAR Stack view
- Number of Connections
- Errors
- Monitor DVIPA from NetView

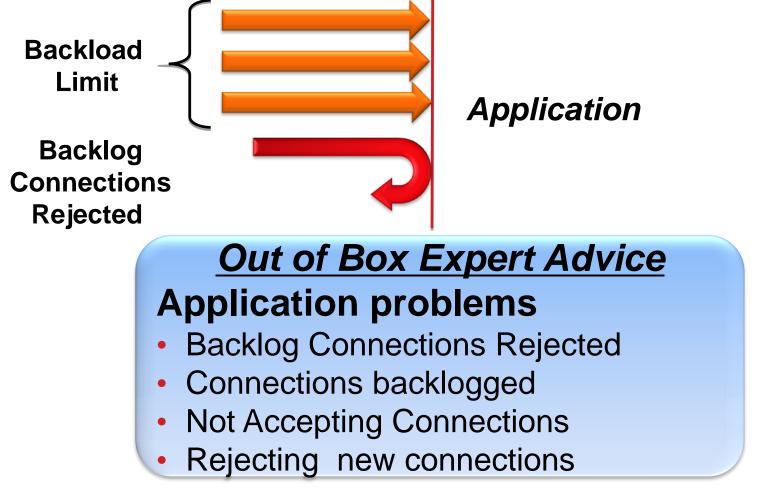
Next a Connection Backlogs

<u>Out of Box Expert Advice</u> IP Stack

- Input Discards
- Output Discards



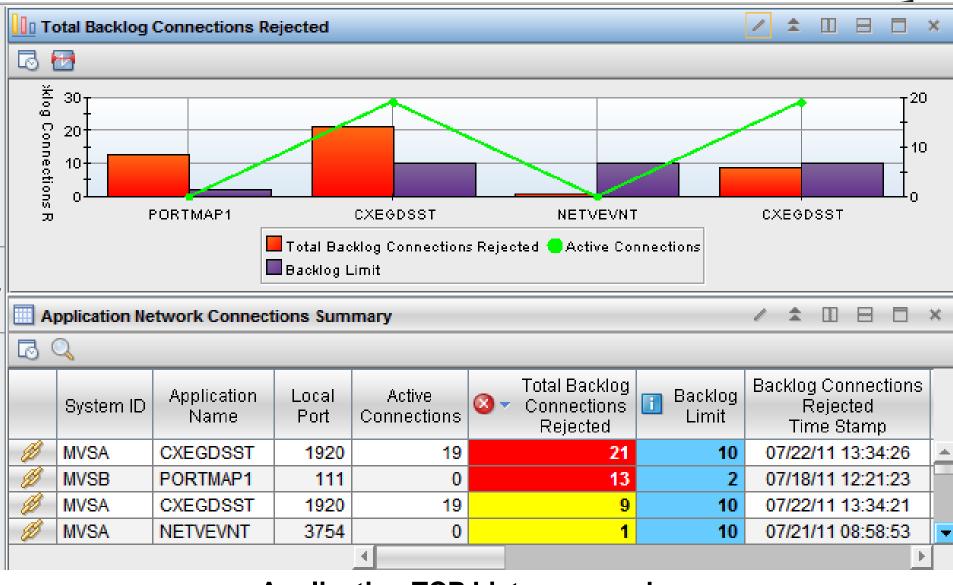
Application will not be aware that connections are being rejected







Tip#3 Monitor Connection Backlog Rejections



Application TCP Listeners workspace
TCP Listeners workspace

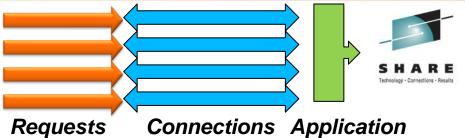
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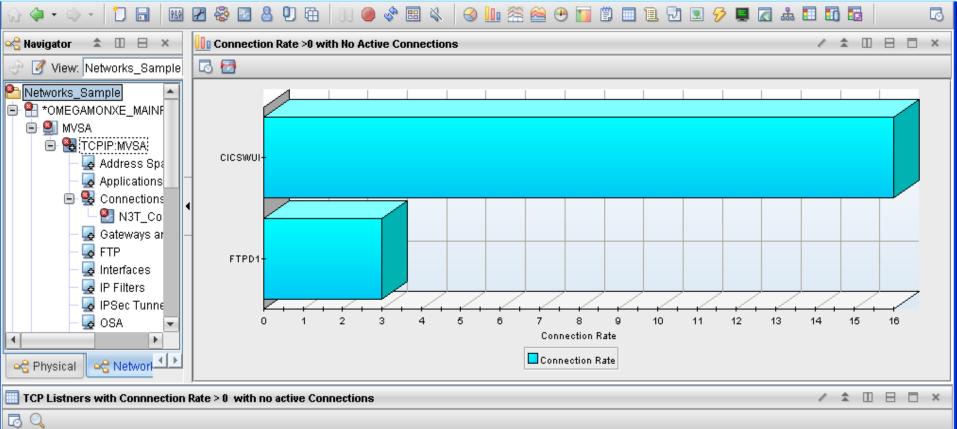
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Next a high connect / disconnect rate

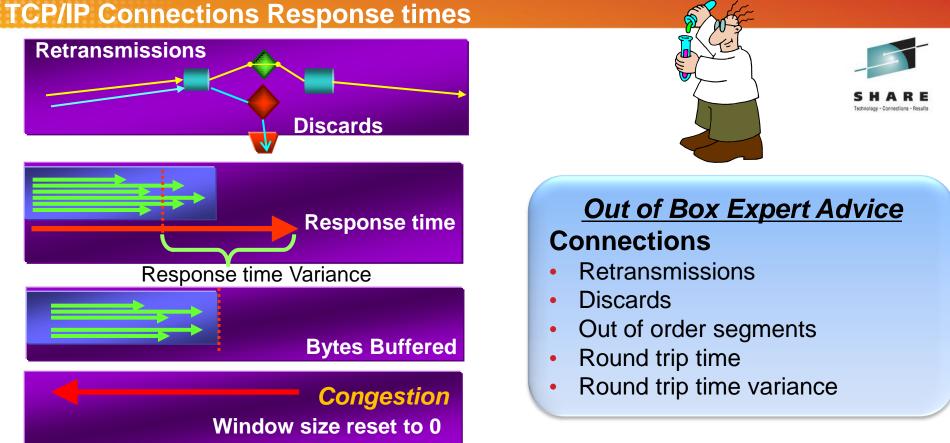
Tip#4 Monitor High Connection Rates

A high connection rate with very few active connection may indicate a poor design and can cause excess z/OS overhead.





| System ID | Application Name | Local Port | Connection Rate | Active Connections | Connections in Backlog | Total Backlog Connections Rejected | Collection Time | Accepted Connections | Active Connections High Water Mark | Time Stamp for Active Connections High Water Mark | Idle Time Since Las Accept | | | | |
|-----------|---------------------|---------------|-----------------|-----------------------|---------------------------|--|--------------------|-------------------------|--|---|----------------------------------|--|--|--|--|
| MVSA | FTPD1 | 21 | 3 | 0 | 0 | 0 | 08/04/11 10:25:34 | 3 | 2 | 08/03/11 20:40:34 | 0.01 | | | | |
| MVSA | CICSWUI | 3041 | 16 | 0 | 0 | 0 | 08/04/11 10:25:34 | 16 | 2 | 08/04/11 09:48:34 | 0.01 | | | | |
| | | | | | | | | | | | | | | | |



•Retransmissions, discards and out of order segments

•Window Size set to zero (local or remote)

Can indicate congestion

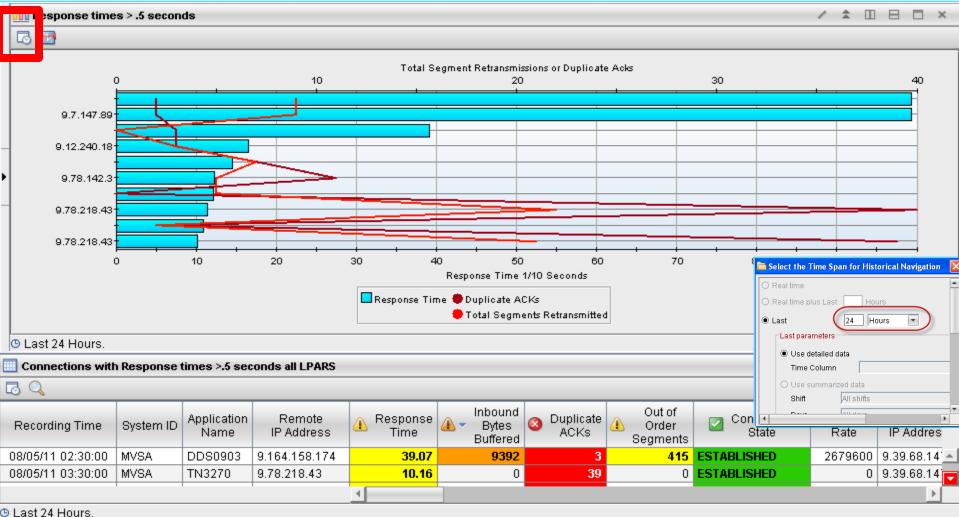
Inbound and outbound bytes buffered (new)

- Can be used to avoid major outage!
- Create situation off TCP Connections Workspace

Next : Visualization correlation of response time issues



Tip#5 Correlate Response Times with Errors

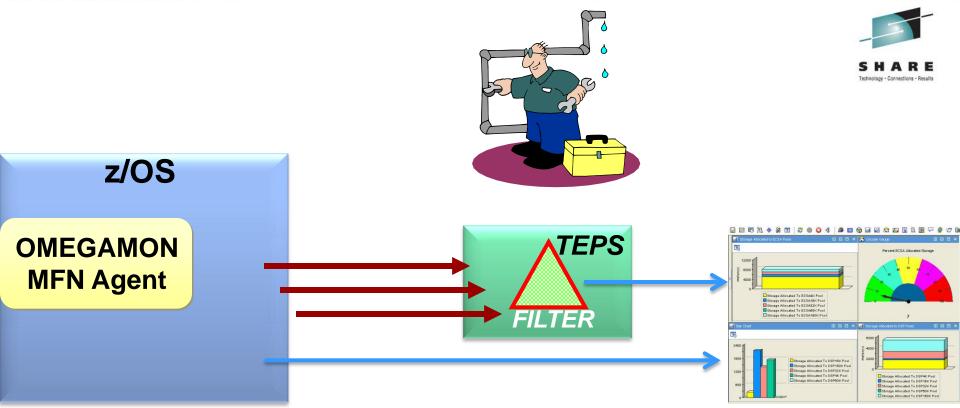


- •View all connections with high response times across all LPARS
- •Turn on history to see when problems are occurring
- •See if poor response time correlates with any errors.
- •Notice Inbound Bytes Buffered

Next : Why filters can be so dramatic



Filter Data from all z/OS LPARS



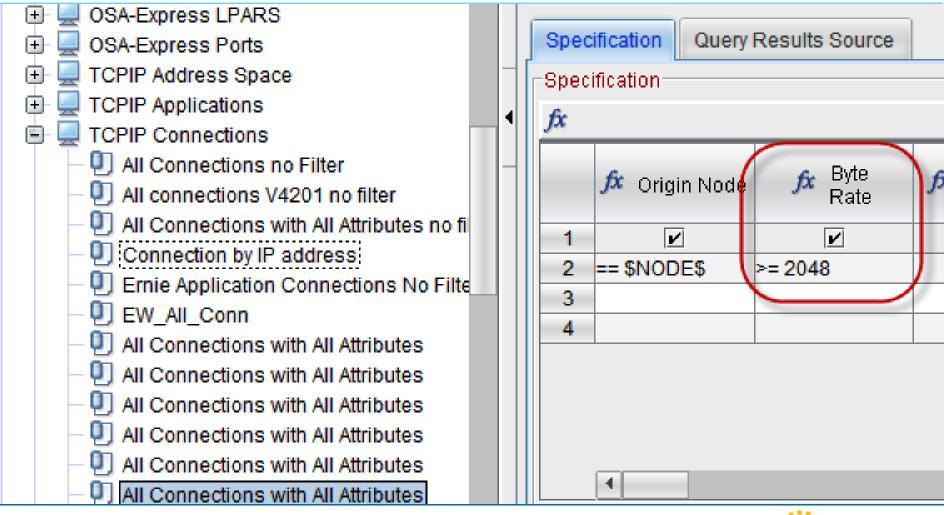
Filter can be at TEPS Server or z/OS Agent
Filtered Query is dynamically pushed to z/OS Agents
Performance gain is dramatic and immediate



Next: Finding missing connections

Where are my Connections?

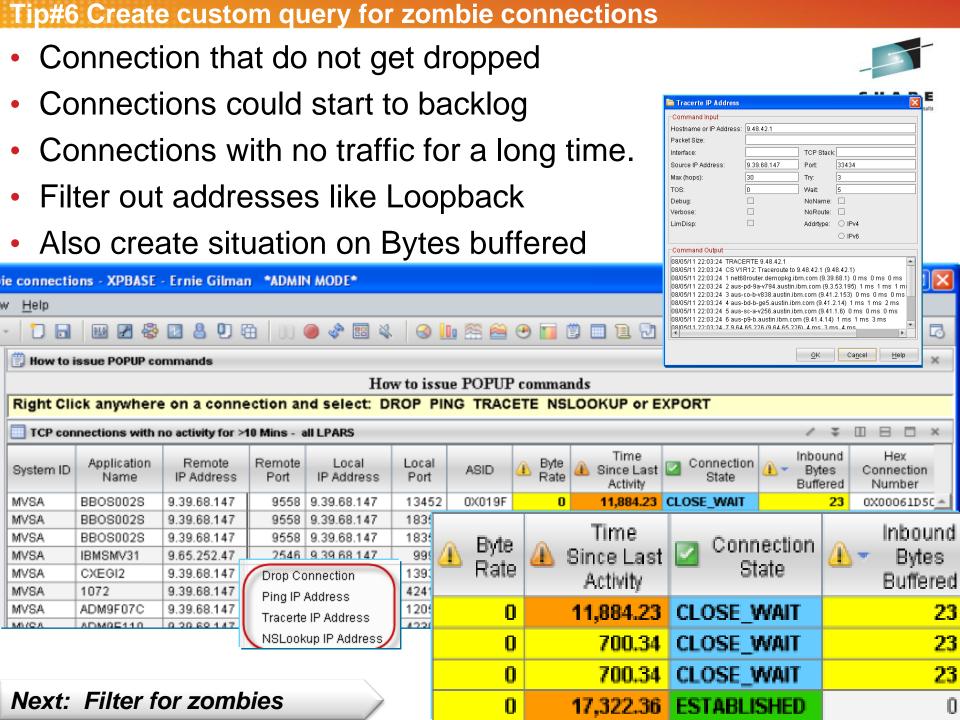
- OMEGAMON for MFN default filters can hide problems
- It is simple is to override these filters.

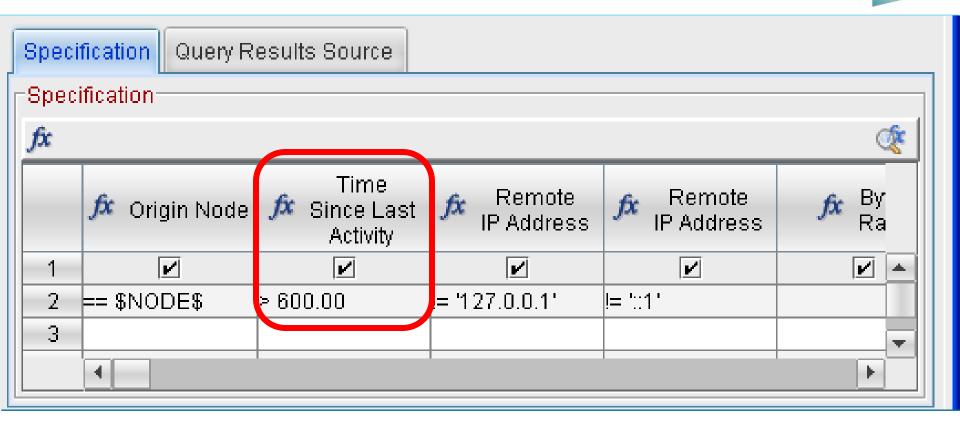








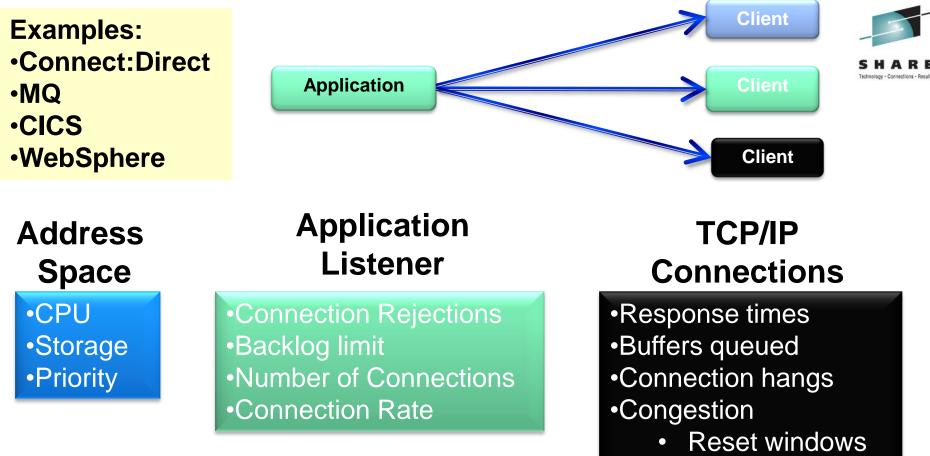




Connections with no activity for > 10 Mins (600 seconds) Filter out addresses such as loopback Filter will automatically be pushed out to the MFN Agents



Tip#7 Create Application Network Filtered Views



- Retries,
- Out of order
- •Listener and connection feeds from OMEGAMON MFN
- Inactive connections feeds from NetView for Termination reasons
- Address Space feeds from OMEGAMON on z/OS

Next: Create filtered view on application



Application Monitor View Here is one filtered on MQ

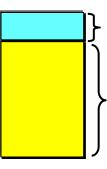
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| Activ | e Connec | ctions | for: WMQACH | HIN | | | | | | | | | | - / | ₹ 🛙 8 | × |
| Remote Port | ASIC | | Connectio Start Time | n | Connec Durati | | Connect State | ion и | Response Time | (🔔 Sind | ime :e Last :tivity | Duplica ACKs | ຸ 🕘 ວະ | Total egments ransmitte | 🔒 of 🤇 | al Out Order ments |
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Next: TN3270



TN3270 Response time

- SNA time is application
- IP time is the network
 - Drill down to TCP connection to see errors
- Response time distribution by buckets
 - Sliding window buckets set in Comm Server
- TN3270 Server status from NetView



SNA Response Time (Application issue) **IP Response Time**

Drill to connection

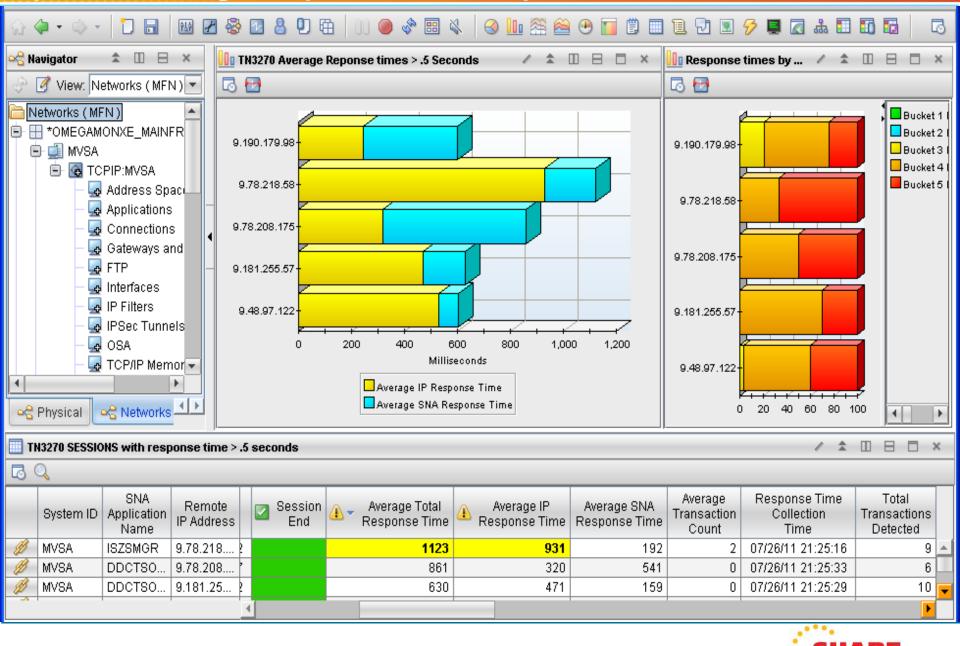
Out of Box Expert Advice TN3270 Response times

- Average IP response times
- Average SNA response times
- Average total response times
- High number of long responses





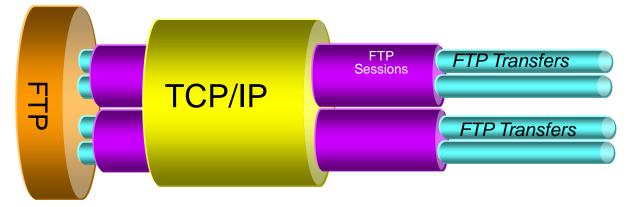
Tip#8 TN3270 High Response Time Exception View



Next: FTPs

In Orlando 2011 Page 25

Tip#9 FTP View of Logon and Transfer Problems





- FTP Session logon failure reason codes
- FTP Transfers, How long it took
- Drill down to connection for performance issues

| User ID on Server | | | | n | Fai | gin Iure)escription | | | | |
|----------------------|-------------------------|-------|------------------------|--------|--------------------|----------------------------|--|-----------------|--|--|
| MS519 | 02/17/08 09: | 07:03 | 02/17/08 09: | :07:03 | Password_ | _not_valid | | | | |
| MS519 | 02/17/08 09:07:52 | | | | | | _ | | | |
| User ID on Server | Last Reply to Client | 🕘 Tr | ansmission Duration | 🖲 Tr | Bytes ansmitted | Command | Last Reply to Client Description | Dataset Name | | |
| MS519 | 250 | | 1140 | | 1965120 | RETRIEVE | Requested_file | MS519.ELVIS | | |
| MS519 | 250 | | 490 | | 429056 | RETRIEVE | Requested_file | MS519.ELVIS | | |
| MS519 | 250 | | 1140 | | 1965120 | RETRIEVE | Requested_file | MS519.ELVIS | | |
| MS519 | 250 | | 500 | | 429056 | RETRIEVE | Requested_file | MS519.ELVIS | | |
| MS519 | 250 | | 1160 | | 1965120 | RETRIEVE | Requested_file | MS519.ELVIS | | |

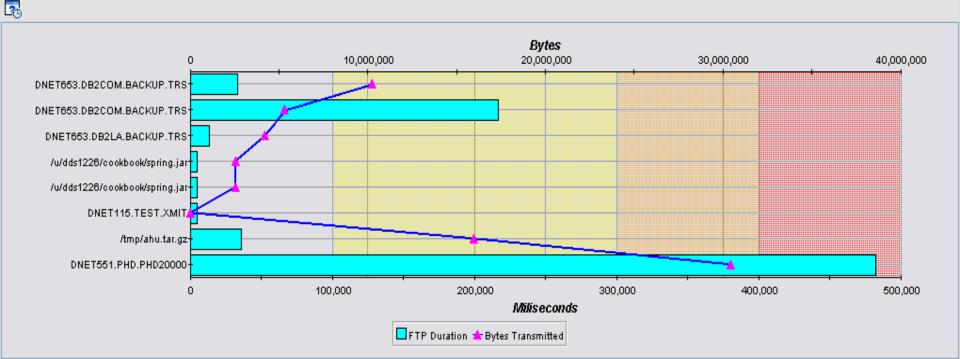
Correlate FTP duration with bytes transmitted

FTP Duration > 28 Seconds

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Out of Box Expert Advice

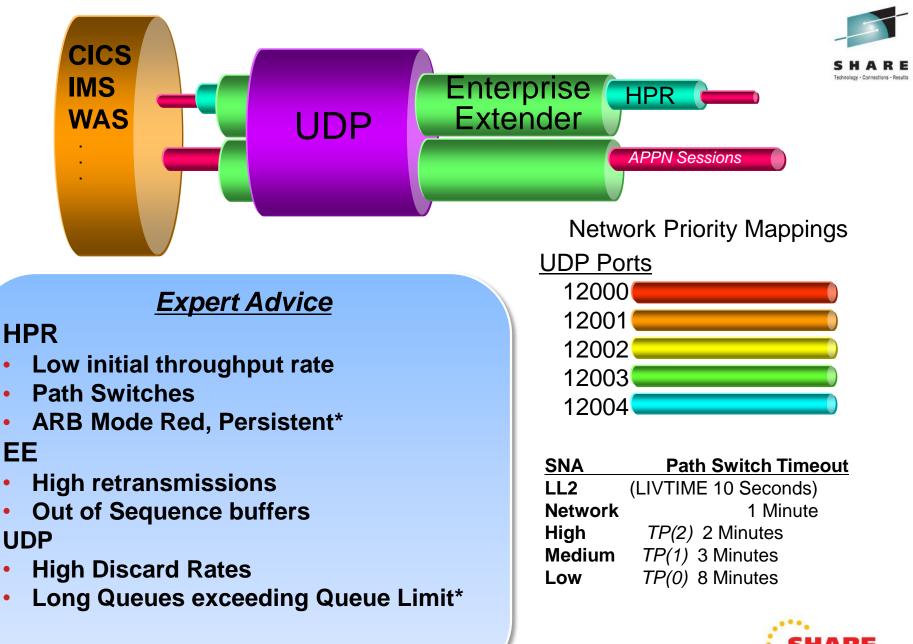
FTP Session Errors:

- Network or socket errors
- Error reply from server
- Invalid sequence from client
- Resource shortage (storage...)

FTP Transfer Errors

File, system or network errors

Summary of Enterprise Extender and HPR

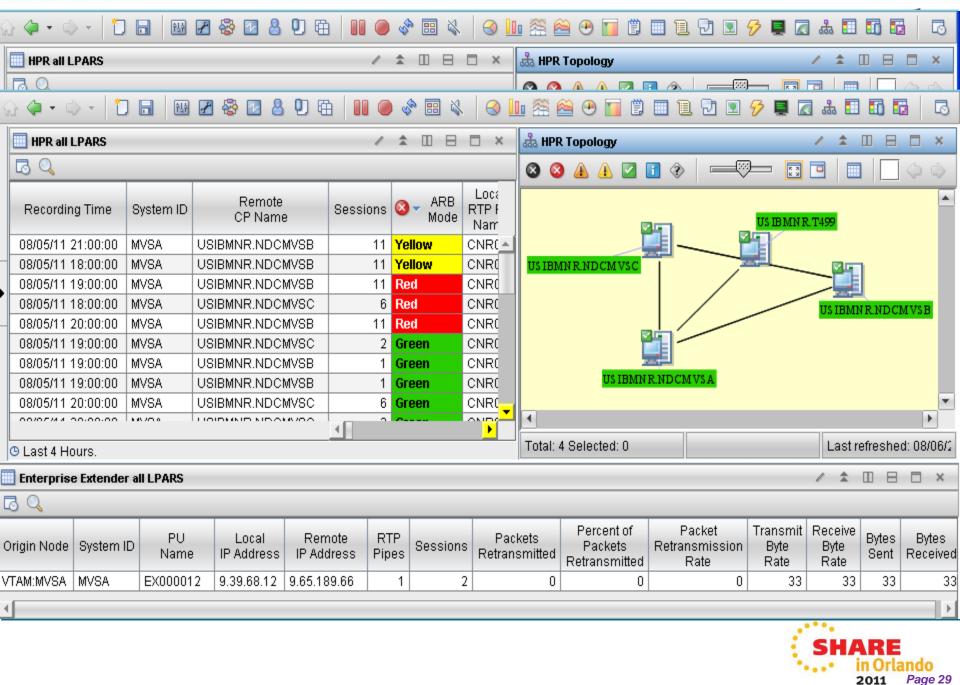


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*Simple to create

Tip#10 Show EE and HPR on one View for all LPARs



TCP/IP and VTAM Address Spaces, Storage and Buffers

Out of Box Expert Advice VTAM and TCP Address Space

CSA%, ECSA%, CPU%, Paging Rate, and Buffer Pool shortage

| 🔹 🗉 🖻 | 3 | TCPIP Address Space all LPARS | | | | | | | | | | | | | | | □ × |
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| Potwork | EG | System ID Host IP Address | | zOS Release | CPU Percenta | | | SA Usage elow 16ME | | | Total CSA Usage | Tota CS. Percer | A Co | nnection Count | Byte Rate | Applica Cou | |
| 🕀 🖽 *OME | =9 | MVSB | 9.39.68.146 | zOS_1.12 | | 0 | 0 | 136 | i | 0 | 26032 | | 0 | 53 | 67999 | | 15 |
| | | MVSC | 9.39.68.145 | zOS_1.12 | | 0 | 0 | 136 | ì | 0 | 26032 | | 0 | 73 | 118353 | | 15 |
| | | MVSA | 9.39.68.147 | zOS_1.12 | | 0 | 0 | 136 | i | 0 | 34392 | | 0 | 587 | 1299346 | | 121 |
| | | | Aemory Statisti | ics all LPARS | | | | | | | | | | | / ₹ | | □ × |
| | | System ID IP Address | | ECSA Storage In Use | age 🛛 Storage 🥝 | | rcent EC Storage In Use | e Priva | | | uthorized ate Stora Free | | Percent Authorized Private Storage In Use | | 64bit Con Storag In Us | je 🚽 | 4bit Comn Storage Free |
| | | MVSB | 9.39.68.146 | 3,071,680 | 0 | | | 100 | 8,917,608 | | 9,4 | 56 | | 100 | 15 | 1,120 | 897, |
| | | MVSC | 9.39.68.145 | 3,070,848 | 0 | | | 100 | 9,040,392 | | 9,8 | 08 | | 100 | 15 | 7,504 | 891,1 |
| | | MVSA | 9.39.68.147 | 6,361,080 | 61,608 | | | <mark>99</mark> 1 | 1,197,544 | | 24,2 | 208 | | 100 | 33: | 3,568 | 715,1 |
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| MVSA | | 0 | 0 | 84541 | 2 | 10213 | 686 | 3 | 0 | | 0 | 0 | | ו | 0 | 0 | 0 |
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| CSM Sto | rage | Statistics a | II LPARS | | | | | | | | | | | | / ₹ | | |
| System ID | | cent ECSA In Use Storage | Percent ECSA Allocated Storage | Storage In Use Acros: ECSA Pools | | ross | Allocate | orage ed Across A Pools | Maximur ECSA Stor Allowed | age | Stora In Use / DSP P | Across | Storage Free Acro DSP Poo | ss Ac | age Allocate ross DSP Pools | In Us | orage e Across ools |
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| MVSA | | 1 | 3 | 81: | 2 | 2340 | | 4160 | 122 | 880 | | 23008 | 56 | 48 | 2865 | 6 | 23820 |
| | • | | | | | | | | | | | | | | | | Þ |



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- OMEGAMON Recommended Maintenance:
- https://www-304.ibm.com/support/docview.wss?uid=swg21290883
 - OMEGAMON XE for MFN V4R2 Fix pack 3 <u>4.2.0.3-TIV-KN3-IF0001</u>
 - Matching PTFs UA58835, UA59029, UA59138, UA59709
 - IBM Tivoli Monitoring V6.2.2
 - Fix Pack <u>6.2.2-TIV-ITM-FP0005</u>
 - Matching PTFs UA60941, UA60942 ,UA60943, UA60944

Pulse 2011 Session 1254: Solving Application and Network issues using IBM's OMEGAMON Mainframe Networks by James T Sherpey II





Top 10 Tips for z/OS Network Performance Monitoring with OMEGAMON

Ernie Gilman IBM

Session 9917

